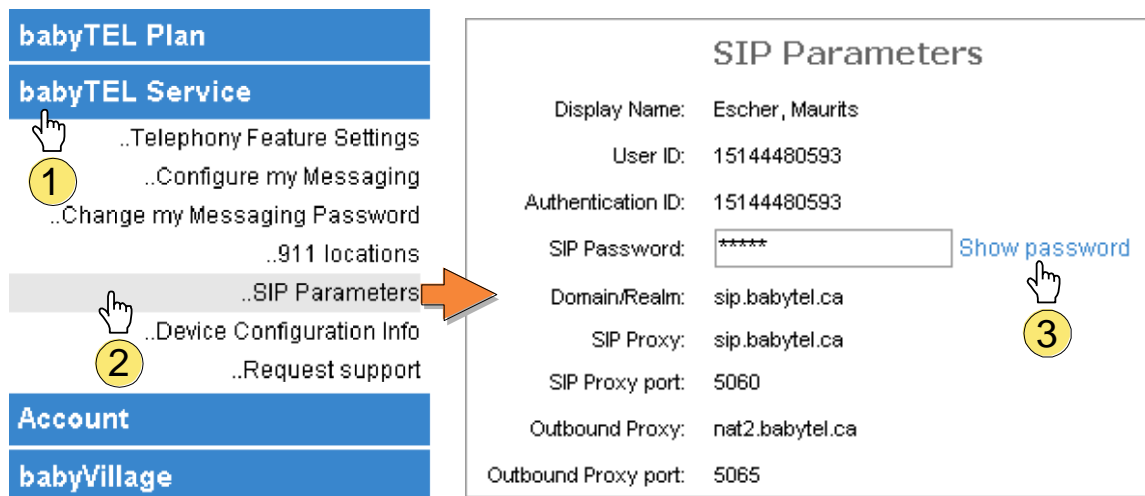


Introduction

The information in this document is intended as a general guide to help you set up the babyTEL service on your SIP compatible telephone system. It contains only babyTEL-specific parameters that need to be configured on your IP-PBX. For full and proper functioning of the babyTEL service and all other features, your IP-PBX should be set up according to the detailed instructions provided by the manufacturer in their configuration guide.

Step 1 - Gather all the necessary information

Your User ID and Web password were provided to you in the Signup Confirmation email. Go to the babyTEL website (www.babytel.net) and login using your ID and password. (The login command can be found at the top right corner of the page.) Click on **babyTEL Service** to expand the menu and then click on **SIP Parameters**. A page similar to the example shown below will be displayed, with values relevant to your account.



The screenshot shows the babyTEL web interface. On the left is a navigation menu with sections: **babyTEL Plan**, **babyTEL Service**, **Account**, and **babyVillage**. Under **babyTEL Service**, there are several options: **..Telephony Feature Settings**, **..Configure my Messaging**, **..Change my Messaging Password**, **..911 locations**, **..SIP Parameters**, **..Device Configuration Info**, and **..Request support**. An orange arrow points from the **..SIP Parameters** option to a larger window on the right titled **SIP Parameters**. This window displays the following information:

Display Name:	Escher, Maurits
User ID:	15144480593
Authentication ID:	15144480593
SIP Password:	***** Show password
Domain/Realm:	sip.babytel.ca
SIP Proxy:	sip.babytel.ca
SIP Proxy port:	5060
Outbound Proxy:	nat2.babytel.ca
Outbound Proxy port:	5065

Numbered callouts are present: '1' points to the **..Configure my Messaging** option, '2' points to the **..SIP Parameters** option, and '3' points to the **Show password** link.

Please have this information at hand when you configure your system.



Step 2 - Configure the Switchvox system

Configure the Switchvox as a sip client of the babyTEL network

Under VOIP Providers/Add a new SIP Provider

SIP Provider Name: <Trunk Name - your choice of description>
Your Account ID: <User ID>
Your Password: <SIP Password>
Hostname/IP Address: <Domain/Realm>

Under VOIP Providers/Advanced Options/ Peer Settings

Host Type: <Provider>

Under VOIP Providers/Advanced Options/ Caller ID Settings

Supports Changing Caller ID: <YES>
Caller ID Method: <From Header>
Caller ID Name: <Client's choice of Name>
Caller ID Number: <User ID>

Note: "Supports Changing Caller ID" field set to YES will need the Client/ Agent to request babyTEL to enable "Allow Any Caller ID" feature. Request support procedure has to be followed.

Under VOIP Providers/Advanced Options/ Connection Settings

SIP Port: <Outbound Proxy port>
SIP Expiry: <600>
Proxy Host: <Outbound Proxy>
Authentication User: <Authentication ID>

Under VOIP Providers/Advanced Options/ Call Settings

Provider Codecs: <ULAW> {disable other codecs in Audio/ Video}
Always Send Early Media <YES>

All SIP messages must be sent to <Outbound Proxy> and to UDP port <Outbound Proxy port>.

Note: Values for the Items shown in **blue** should be taken from the SIP Parameters page for your your account. When entering data, please do not include the brackets "<" and ">" shown above.



Contact

If you require assistance you can contact us 24 hours a day, 7 days a week, by email at service@babytel.net.

You can also reach us by phone 7 days a week from 9 AM to midnight, Eastern Time at:

Canada	USA
Montréal: 514 201-6550 Toronto: 416 848-0990 Toll free: 1-877-258-VoIP (8647)	Toll free: 1-877-808-VoIP (8647)

Address: 1425 René-Lévesque, Suite 700, Montréal, Québec, Canada H3G 1T7

Website: www.babytel.net

Thank you for choosing babyTEL as your Internet Telephony Service Provider. We at babyTEL will continually strive to provide you a reliable service. As well, we will be regularly adding additional capabilities that you may find useful. Please keep up-to-date by visiting us at the babyTEL website. Pleasant surprises may await you.
