## Introduction
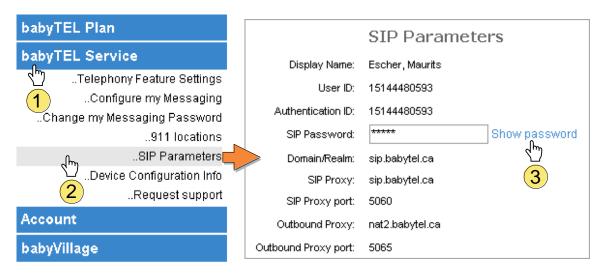
The information in this document is intended as a general guide to help you set up the babyTEL service on your SIP compatible telephone system. It contains only babyTEL-specific parameters that need to be configured on your IP-PBX. For full and proper functioning of the babyTEL service and all other features, your IP-PBX should be set up according to the detailed instructions provided by the manufacturer in their configuration guide.

## Step 1 - Gather all the necessary information

Your User ID and Web password were provided to you in the Signup Confirmation email. Go to the babyTEL website (www.babytel.net) and login using your ID and password. (The login command can be found at the top right corner of the page.) Click on **babyTEL Service** to expand the menu and then click on **SIP Parameters**. A page similar to the example shown below will be displayed, with values relevant to your account.

**babyTEL Plan**

**babyTEL Service**
1 ..Telephony Feature Settings
..Configure my Messaging
..Change my Messaging Password
..911 locations
2 ..SIP Parameters
..Device Configuration Info
..Request support

**Account**

**babyVillage**

### SIP Parameters

| | |
|---|---|
| Display Name: | Escher, Maurits |
| User ID: | 15144480593 |
| Authentication ID: | 15144480593 |
| SIP Password: | ***** Show password 3 |
| Domain/Realm: | sip.babytel.ca |
| SIP Proxy: | sip.babytel.ca |
| SIP Proxy port: | 5060 |
| Outbound Proxy: | nat2.babytel.ca |
| Outbound Proxy port: | 5065 |

Please have this information at hand when you configure your system.

## Step 2 - Configure the PBXnSIP system

<table>
<tr><td colspan="2"><strong>Configure the PBXnSIP as a sip client of the babyTEL network</strong></td></tr>
<tr><td colspan="2"><strong>Under PBXnSIP/ Trunks/ Edit</strong></td></tr>
<tr><td>Name:</td><td>&lt;Trunk Name - your choice of description&gt;</td></tr>
<tr><td>Type:</td><td>SIP Registration</td></tr>
<tr><td>Direction:</td><td>Inbound and Outbound</td></tr>
<tr><td>Display Name:</td><td>&lt;The caller name you would like to display&gt;</td></tr>
<tr><td>Account:</td><td>&lt;User ID&gt;</td></tr>
<tr><td>Domain:</td><td>&lt;Domain/Realm&gt;</td></tr>
<tr><td>Username:</td><td>&lt;Authentication ID&gt;</td></tr>
<tr><td>Password:</td><td>&lt;SIP Password&gt;</td></tr>
<tr><td>Password (repeat):</td><td>&lt;SIP Password&gt;</td></tr>
<tr><td>Outbound Proxy:</td><td>&lt;Outbound Proxy&gt;:&lt;Outbound Proxy port&gt;</td></tr>
<tr><td colspan="2"><strong>Note:</strong> All SIP messages must be sent to &lt;Outbound Proxy&gt; and to UDP port &lt;Outbound Proxy port&gt;.</td></tr>
</table>

**Note:** Values for the Items shown in **blue** should be taken from the SIP Parameters page for your your account. When entering data, please do not include the brackets "<" and ">" shown above.

## Contact

If you require assistance you can contact us 24 hours a day, 7 days a week, by email at service@babytel.net.

You can also reach us by phone 7 days a week from 9 AM to midnight, Eastern Time at:

| Canada | USA |
|---|---|
| Montréal: 514 201-6550<br>Toronto: 416 848-0990<br>Toll free: 1-877-258-VoIP (8647) | Toll free: 1-877-808-VoIP (8647) |

**Address:** 1425 René-Lévesque, Suite 700, Montréal, Québec, Canada H3G 1T7

**Website:** www.babytel.net

Thank you for choosing babyTEL as your Internet Telephony Service Provider. We at babyTEL will continually strive to provide you a reliable service. As well, we will be regularly adding additional capabilities that you may find useful. Please keep up-to-date by visiting us at the babyTEL website. Pleasant surprises may await you.